

SOCIAL MEDIA THREAT REPORTING AND CRIME AWARENESS WEB BASED SYSTEM USER MANUAL

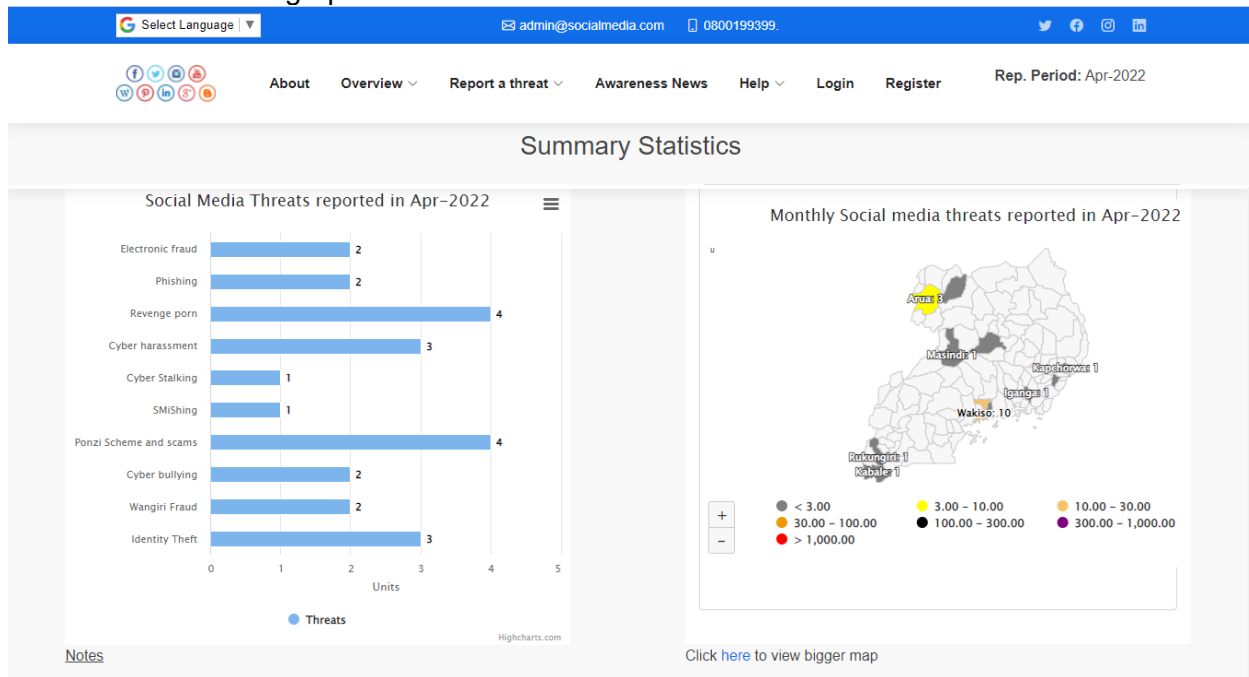


May 2022

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1. Starting the Application and Navigation

- a. Load the system from <https://socialmedia.archersug.com/> You will be presented with adashboard.
 - i. View graphs



- b. View the main menu at the top of the system.
 - **It has** About, Overview, Threat Reporting , Awareness News, Help, Login, Register and Reporting Period



Illustration of how to navigate through the system.

About

- Click **About** to View a brief of the system.



The social media threat reporting and crime awareness system is intended to enhance and facilitate the reporting of social media threats and to create awareness among the law enforcement agencies, Justice Law and Order Sector, ICT regulatory bodies and the general Public. It brings together the different players in the online communities. These will range from the information quest and naive users. Such persons will share their experience, attached techniques and notable threats which will form awareness news so as to empower the users. Such events cover areas of;

1. Mobile security
2. Innovation in the cyber space
3. Social media applications
4. Breaches and discoveries among others

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Click overview

- Click **Summary statistics**

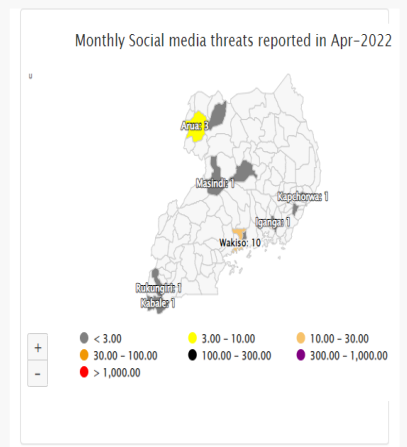
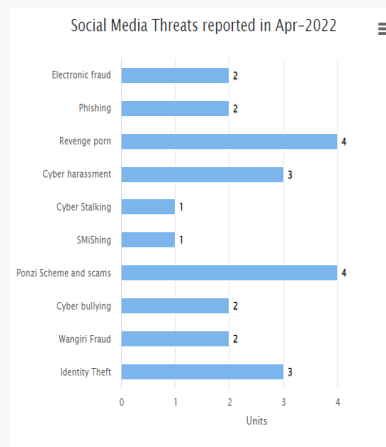
Overview ▼ **Report a th**
Summary Statistics

Here you will view the statistics of the reported threats over a period of time inform of graph and map

Report a threat ▼ **A**
Report a threat

You can report threats anonymously

Summary Statistics



Report a Threat

Report a threat to

Type of Threat

Description

Location

(If you wish to be contacted, please go ahead and put the contact email address, otherwise, you are free to leave it blank.)

Response Email

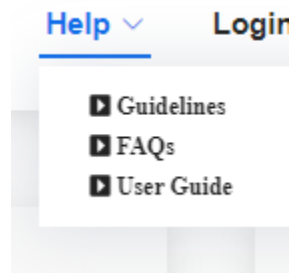
Report

Uganda Police Force (UPF) toll free line 0800199399.

Uganda Communications Commission (UCC), toll free line 0800222777.

Awareness News

List some of the awareness campaigns and tips on how to avoid online scam



Mobile money scams

Haguma Jimmy 2022-04-08 09:57:54

Do not believe any message always verify your account balances. Do not believe in online jobs that require exchange of mobile money. Always verify with the organization

[Read More](#)


#Tonfera

Haguma Jimmy 2022-04-08 09:51:55


Know your numbers. Do not use any form of USSD codes that have been read back to you. The known USSD code to confirm your subscriber Identity is *197#

Search

Recent Posts



Mobile money scams
2022-04-08 09:57:54



#Tonfera
2022-04-08 09:51:55

Hash tag
Tonfera

- Click guidelines

Document Details

No.	Document Name	ACTION
<input type="checkbox"/> 1	National social media guidelines	Read More...
<input type="checkbox"/> 2	National Cyber security strategy	Read More...
<input type="checkbox"/> 3	E-waste management guideline	Read More...
<input type="checkbox"/> 4	National Payments Systems Act 2020	Read More...
<input type="checkbox"/> 5	African Union Convention on Cyber security and personal data protection	Read More...
<input type="checkbox"/> 6	United Nations Economic Commission for Africa (UNECA) Social media policy	Read More...
<input type="checkbox"/> 7	General Data Protection Regulations	Read More...

- Click on FAQs

Frequently Asked Questions

[Ask a Question](#)

What is social media bullying

Cyberbullying is bullying that takes place over digital devices like cell phones, computers, and tablets. Cyberbullying can occur through SMS, Text, and apps, or online in social media, forums, or gaming where people can view, participate in, or share content. Cyberbullying includes sending, posting, or sharing negative, harmful, false, or mean content about someone else. It can include sharing personal or private information about someone else causing embarrassment or humiliation. Some cyberbullying crosses the line into unlawful or criminal behavior.

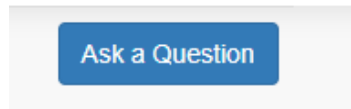
Does Uganda have any legislation that govern data protection and privacy?

Yes, the Data Protection and Privacy Act 2019. The objective of the Act is to protect the privacy of individuals by regulating the collection and processing of personal information in Uganda and outside Uganda if the information relates to Ugandan citizens

What is Wangiri Fraud?

In Wangiri, a fraudster gives a missed call to several victim's phone numbers of different countries from an international or unusual

asked or you can ask a question by clicking on ask a question button




On click of ask a question button a screen will pop where you will write your question and click submit.

Ask a social media or cyber security related Question

Login

Click Login if you registered to access your account. Fill in your credentials to login.


Sign In

[Forgot Password](#)

Register

Click register to add an account

You can review some of the questions that have been

Register

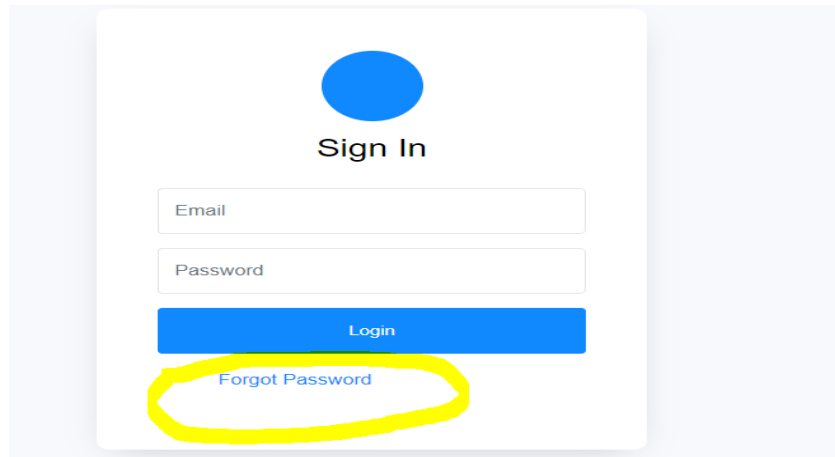
Firstname	<input type="text"/>
Lastname	<input type="text"/>
Contact Number	<input type="text"/>
Address	<input type="text"/>
Email	<input type="text"/>
Password	<input type="text"/>

Forgot Password

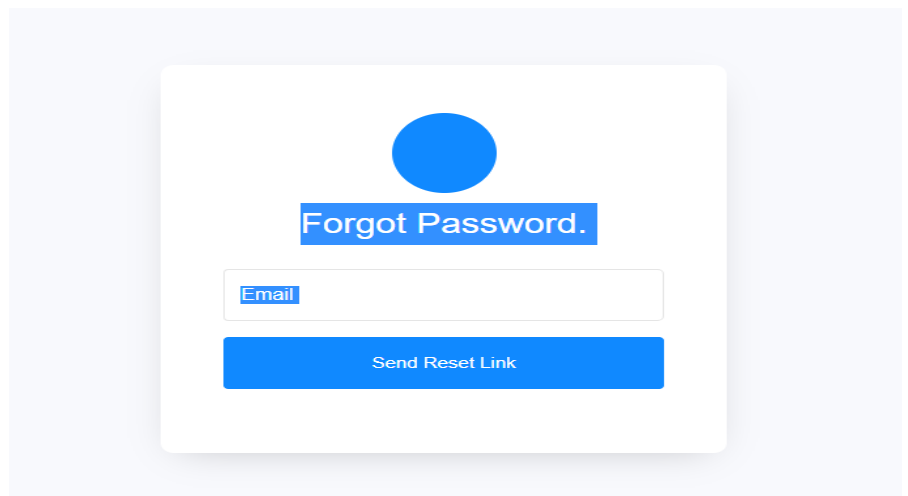
Incase you forgot password go to login page and click the highlighted text showing forgot password . You will be directed to a forgot password page.

Add your email click Send click and check your email inbox.

Reset your password.



The image shows a 'Sign In' form with a blue circular logo at the top. Below the logo is the text 'Sign In'. There are two input fields: 'Email' and 'Password'. Below these fields is a blue 'Login' button. At the bottom of the form, there is a link labeled 'Forgot Password' which is circled in yellow.



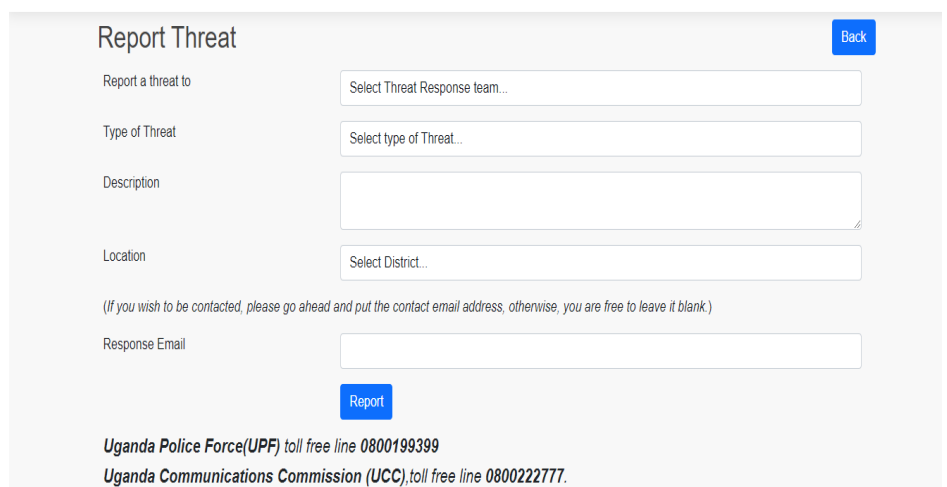
The image shows a 'Forgot Password' page. At the top, there is a blue circular logo and the text 'Forgot Password.' in a blue box. Below this is an 'Email' input field. At the bottom, there is a blue 'Send Reset Link' button.

- **Report Threat After Login**

You can view and edit the threats you have reported.

Attach email in case you want to be contacted.

Click report.



The image shows a 'Report Threat' form. At the top right, there is a blue 'Back' button. The form has the following fields:

- 'Report a threat to' with a dropdown menu 'Select Threat Response team...'
- 'Type of Threat' with a dropdown menu 'Select type of Threat...'
- 'Description' with a text area.
- 'Location' with a dropdown menu 'Select District...'
- 'Response Email' with a text input field.

Below the 'Response Email' field, there is a blue 'Report' button. At the bottom, there is contact information: 'Uganda Police Force (UPF) toll free line 0800199399' and 'Uganda Communications Commission (UCC), toll free line 0800222777.'

Threat Reports

After login you will view reports (of threats reported)

Under the analysis module

Type of Threat	Description	Actions
Electronic fraud	My bank account has been hacked. It seems these online shops are fake. I sent money to jiggi but up to now I have not received my items	Read
Electronic fraud	I Benard, an investor with username: Ngoben1 in an online investment company called GreenMonday Invest which is also affiliated to GreenMonday Technologies, https://greenmondayinc.org/ located at equatorial mall along Bombo road owned by Hussein Ibrahim M	Read
Electronic fraud	Yesterday, I received a caller on MTN who sent me OTP MoMo. Later he stole my MM account	Read
Electronic fraud	Yesterday the 5th of April 2022, I received a call from 0772672312. The caller said that he was from UCC and wanted by NIN and PIN to upgrade my card. I later lost 1m from my MM account	Read
Electronic fraud	Please help. The number 077682383 called me and has sent me a code which led to me losing over Ugx 350,000. My MM account is not safe	Read

1 2 3 »

Logout

Click under your account name to logout.

THE END